

OTTAWA INDIGENOUS COMMUNITY MEMBERS' FIRST YEAR EXPERIENCES DURING COVID-19



Section 8: Technology

Results are from the 2021 COVID-19 research survey of 1077 Indigenous community members in Ottawa that described their experience of COVID-19 from March 2020 to June 2021.

ACCESSIBILITY VS. ACCESS



Key Issues in Accesibility:

HAD TECHNOLOGY/ WORK PROVIDED IT **63%**

HAD TECHNOLOGY BUT BARRIERS TO USE **23%**

BOTH GROUPS EXPERIENCED...

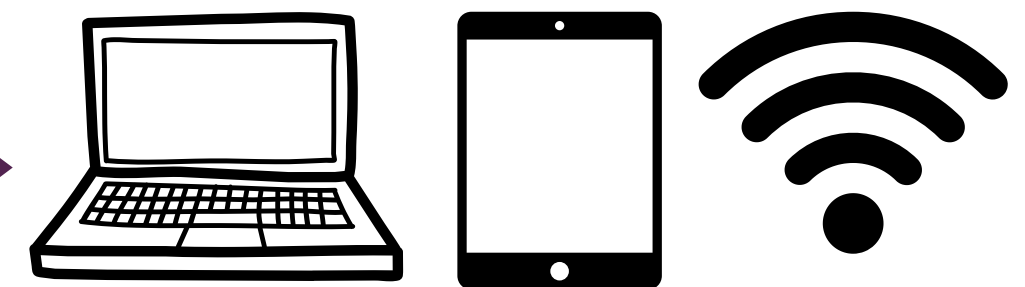
Affordability issues, inadequate internet access, delayed access/repairs, and resources for learning

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Community members accessed the technology they needed through their **work, schools, school boards, and organizations**. They were grateful and appreciative.

PEOPLE RECEIVED →



THE IMPORTANCE OF TECHNOLOGY

Technology helped fulfill responsibilities:

- Connect with family and friends
- Work and make money
- Go to school

Inadequate technology and the internet meant responsibilities were unfulfilled.



WHAT KIND OF INTERNET DID PEOPLE USE?



50%
HIGH SPEED
INTERNET



47%
OF PEOPLE USED
CELL PHONES
WITH DATA



30%
OF PEOPLE
USED BASIC
INTERNET



2%
DID NOT HAVE
REGULAR
ACCESS

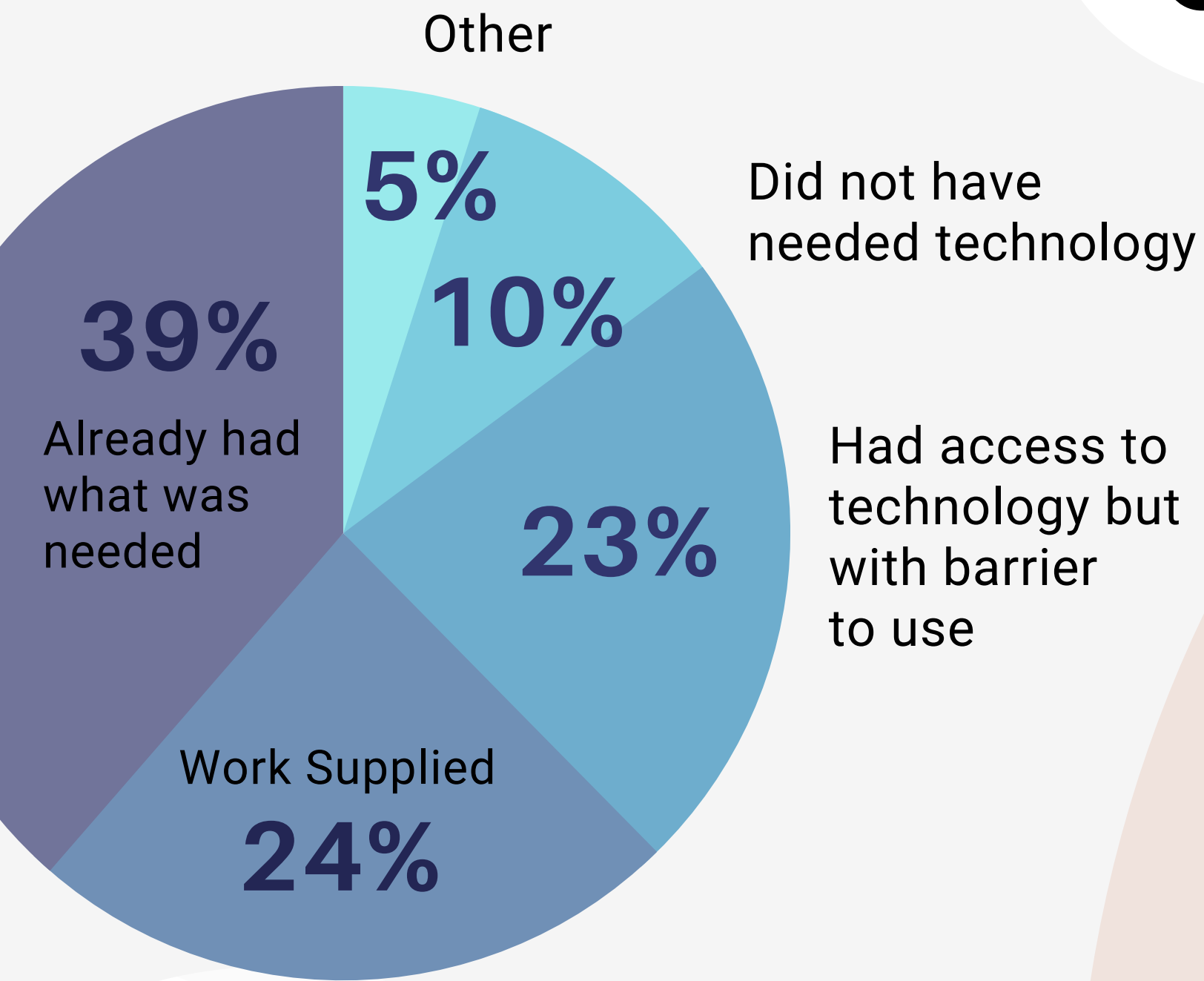


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Technology

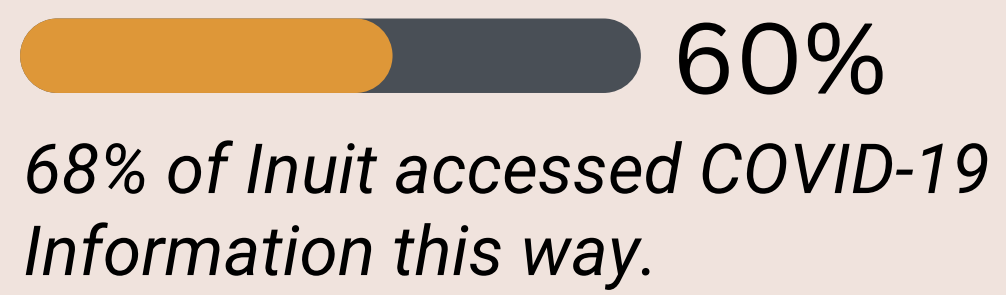
ACCESS TO TECHNOLOGY



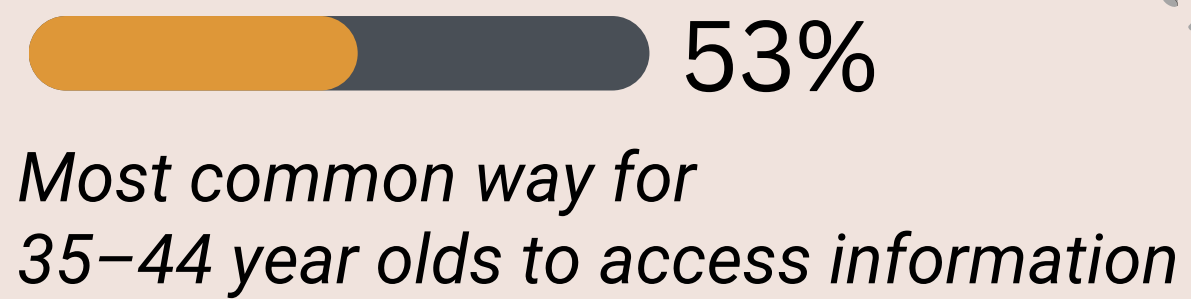
People experienced increased anxiety, depression, and sleep issues.

HOW PEOPLE ACCESSED INFORMATION ABOUT COVID-19

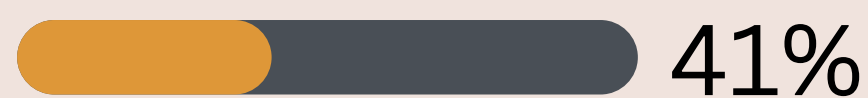
INTERNET



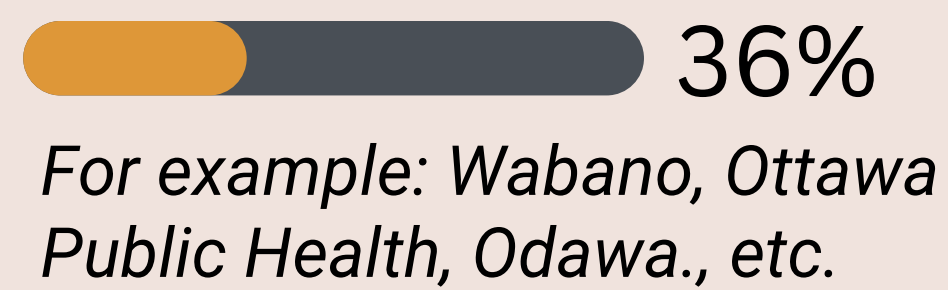
SOCIAL MEDIA



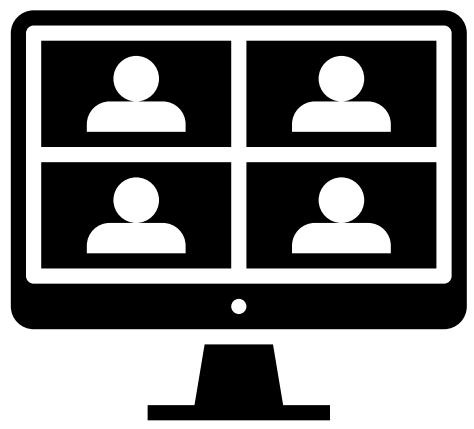
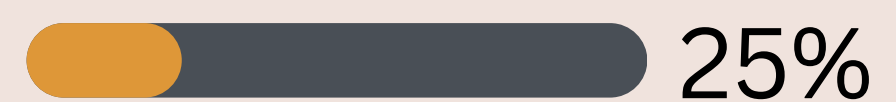
TV AND RADIO



ORGANIZATIONAL WEBSITES



NEWSPAPERS



Used some form of video conferencing to communicate with others



Had technology but had barriers to learning it

GENDER DIFFERENCES

Men indicated they had less access to technology they needed and accessed COVID-19 information less than women.



“We also bought walkie-talkies for my son's best friend and him that they use together to talk. Very fun way to chat!”

